



# Streamline Your Operations with Cloud-Based Unified Communications

Today every organization, regardless of size or industry, has sophisticated communications tools at its core. These tools can often be expensive and complicated, requiring an upfront investment of capital and regular support staff. What if there was a way of achieving this same level of integration and collaboration that was simpler, more flexible, and more cost effective?

Unified-Communications-as-a-Service (UCaaS) can help make this a reality. UCaaS promises seamless integrations with business processes at a lower price-point than traditional premises-based solutions.

## ADVANTAGES OF UCaaS

- Increased productivity and efficiency with real-time collaboration
- Consistent user experience for mobile and remote users
- Seamless integration of real-time and non-real-time applications
- Reduced costs – no need for dedicated staff and support systems
- OPEX with consolidated billing and lower rates
- Flexible and scalable – only pay for what you need
- Integrated customer contact across multiple communication channels
- Built-in redundancies for business continuity and disaster recovery

As your trusted IT and telecom advocate, CCT can help your business source and implement a custom-tailored UCaaS strategy. Our primary goal is to ensure that you, our customer, receive the best possible solution that maps and scales to your business objectives.

## WHY CHOOSE UCaaS

- Efficient collaboration
- Enhanced mobile and remote user experience
- Flexible and scalable to meet your needs
- Immediate cost savings and optimized billing
- Fast implementation and easy upgrades
- IT staff can prioritize other business needs
- Improved customer contact experience
- Faster third-party integrations
- Business continuity and security
- Faster problem solving with expert tech support

## WHY WORK WITH US?

- As Your Solutions Partner, IT Company Inc.
- Is independent & can deliver multiple options
  - Will learn your business structure and goals
  - Will understand your IT infrastructure
  - Will determine the optimal UCaaS solution
  - Will research to source the optimal supplier
  - Will implement and support the selected solution
  - Stays on to handle all customer service and escalations
  - Becomes an integrated part of your organization's ecosystem