Cloud Communication Technologies
IT Management System

WHAT IS IT?

The CCT TechCRM provides you with a secure, online one-stop-shop for all of your telecom and cloud assets. You will have 100% visibility into every location, every user, every service, every seat, every carrier and every supplier.

ASSET MANAGEMENT

Save time. All of your information is stored in one easily accessible place. You won't have to look to various resources when trying to locate a piece of information.
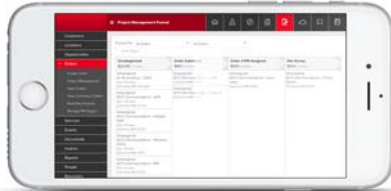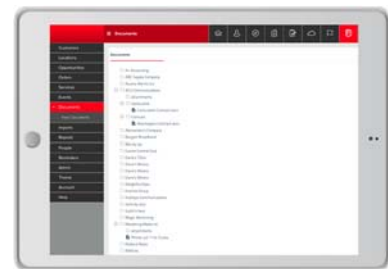
Stay organized. CCT TechCRM provides you with one place to store all of your data and documentation. In turn, saving you more time to focus on what you do best.

DOCUMENT AND CONTRACT LIBRARY

Easily print reports and sort your telecom data by service.

View events and trouble tickets. Even track down downed circuits.

Receive alerts for important dates, such as expiring contracts.

IMMEDIATE INFO ON ORDER STATUS & HISTORY

Remove all the guess work with immediate information on order status, tracking and history.

Access to initial request information, billing, equipment details, contacts, circuit ID information, etc.

What You Get

All of your information is added for you and constantly being updated, allowing you to be the most up to date on your services.

You will have the ability to see all the costs and various pricing for different services, making it easy to compare and choose the most sensible solution.

The number of users is unlimited. You have the option for as many users per location as you see fit.

The CCT TechCRM is extremely secure. Your data is future-proofed with the latest security 2048 bit keys, 128/256 bit encryption protocols.

How it Improves Your Business

Problems and disasters are solved much quicker because you will have real-time accessibility enabled.

Visibility on pricing will help you to negotiate and leverage opportunities.

Control the number of users. Allow as many of your team members to have access to the module as you want.

For more information call 800.281.7964